
**Jesus is the perfect
role model for showing
us how to remain
calm, to be diplomatic
and to be fair in His
dealings with conflict**

In His life, Jesus constantly role modeled for us how important it is to be tolerant and accepting of all those around us, even if we do not agree with their ways. Jesus forgave sinners and always gave them a second chance. Likewise, we are asked to believe that all of those around us image goodness of God and carry it out through their choices.

Our simple Conflict Resolutions Plan attempts to simulate Jesus' vision for forgiveness and peace, for acceptance and tolerance of others.



WE ARE CATHOLIC
THROUGH JESUS WE
KNOW WHERE WE
BELONG
AND WHAT TO DO
AND WHAT TO SAY
HIS LIFE SERVES TO
REMIND US EVERYDAY

**ST. MARGARET MARY
CONFLICT
RESOLUTION PLAN**



***A Conflict Resolution Plan
for Elementary Students at
St. Margaret Mary CES***

"Faith, Teamwork, Excellence"

CONFLICT RESOLUTION PLAN



A CONFLICT RESOLUTION PLAN FOR ELEMENTARY STUDENTS AT ST. MARGARET MARY CES

An important goal at St. Margaret Mary CES is “Social Skills Enhancement”.

Once strategy used to help students learn how to better enhance their social skills is through teaching CONFLICT RESOLUTION. Conflict is a natural part of everyday life. Students need to learn at a young age about the ways conflicts can be solved independently and constructively, while maintaining the integrity of all parties involved.

If we teach our children how to manage conflict now, they will be able to face it more diplomatically and more positively as they mature.

Conflict resolution skills are skills a person can use to resolve conflict in a healthy, safe and nonviolent way. If you view conflict resolution as your conflict response style, you view conflict as a natural part of life.

Most educators will tell you that a happy student is one who is getting along with his peers. This concept of “getting along” is a skill and must be taught, reinforced and talked about. All students can have positive social relationships if we equip them with the language needed to express themselves. However, we need to first teach tolerance and acceptance of one another.

THE FOUR STEPS TO SOLVING CONFLICT

STEP 1: THINK!!!

- ♦ *before you act, remain calm, set the tone*
- ♦ *what would consequences be if I reacted verbally or physically*
- ♦ *how do my actions demonstrate the kind of person I am or aspire to be (Christian-Like is the ultimate goal)*
- ♦ *avoid impulsive lashing out*

STEP 2: ASK

- ♦ *the person to STOP*
- ♦ *why the person said/did that*
- ♦ *be prepared to listen without interrupting*
- ♦ *if the person refuses to answer, allow some time, space*
- ♦ *if it is a significant conflict, come back to it*
- ♦ *if it is something insignificant, leave it alone*

STEP 3: STATE YOUR FEELINGS

- ♦ *remember to stay calm*
- ♦ *tell them to stop*
- ♦ *explain how you were feeling when you reacted*
- ♦ *admit your errors, take responsibility, apologize if necessary*

Step 4: RESOLVE THE CONFLICT OR SEEK TEACHER ASSISTANCE

- ♦ *brainstorm solutions, decide which one is agreeable to both parties*
- ♦ *keep your word on the agreement*
- ♦ *look for a win/win resolve*

*** If you are getting nowhere, seek staff assistance. ***